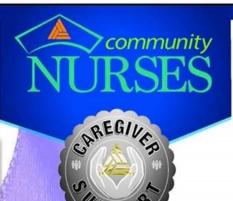
ALZHEIMER'S COMMUNICATION



- 1. Never ARGUE, instead AGREE
- 2. Never REASON, instead DIVERT
- 3. Never SHAME, instead DISTRACT
- 4. Never LECTURE, instead REASSURE
- 5. Never say "REMEMBER," instead REMINISCE
- 6. Never say "I TOLD YOU," instead REPEAT/REGROUP
- 7. Never say "YOU CAN'T," instead do what they CAN
 - 8. Never COMMAND/DEMAND, instead ASK/MODEL
 - 9. Never CONDESCEND, instead ENCOURAGE
 - 10. Never FORCE, instead REINFORCE

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